

Important Peak Period Advisory Statement to Our Valued Clients

To Our Valued Clients,

Expected Increased Freight Volumes:

As we approach the Black Friday (28 November 2025), Cyber Monday (1 December 2025), and Christmas peak trading period, freight volumes across Australia are expected to rise sharply. The surge is being driven by increased retail activity, international shipment arrivals, and seasonal consumer demand. Many containers are arriving simultaneously across major ports, with additional shipments expected in the coming weeks, placing substantial pressure on existing transport and warehouse infrastructure.

MRL Global is preparing for this surge, which is anticipated to commence from November 2025 onwards and continue through to 6 January 2026.

Will My Pickups and Deliveries Be Impacted?

This is a common question we receive during this busy period. The answer largely depends on proactive communication from our valued clients regarding any large or above-average shipment volumes.

Action Required by Our Clients

To ensure seamless service during this peak period:

➤ **Advance Notice for Large Orders:**

Please inform our Customer Service team of any large or urgent orders exceeding your normal daily shipment volume. This advance notice is essential for scheduling local collections, deliveries, and interstate linehaul efficiently.

➤ **Cut-off Times:**

The 12:00 PM cut-off remains in place for regular freight volumes. For excess shipments, we kindly request a minimum of 1 business day's notice to ensure timely collections and minimise delays.

➤ **Extended Transit Times:**

From 3 November 2025 to 6 January 2026, please allow for extended transit times due to significantly heightened demand across all networks.

Our Commitment:

MRL Global remains committed to providing reliable, superior service throughout the Black Friday, Cyber Monday, and Christmas peak period. Our continued success is built on proactive planning and collaboration with our valued clients. Together, we uphold our promise of "superior quality, superior service."

We sincerely appreciate your understanding, patience, and partnership during this busy season.

For all enquiries, please contact cs1@mrlglobal.com.

Thank you for your continued partnership.

MRL Global Team